### Student Billing FAQ

**IS MY BILL FOR THE SEMESTER OR THE YEAR?**

PAFA bill students on a semester basis. You will receive a bill for each semester you attend PAFA, e.g. a bill for the Fall semester and a bill for the Spring semester (Low-Residency MFA students will receive a bill for Summer, Fall, and Spring).

**WHAT ARE THE FEES ON MY BILL?**

**College Services Fee**: all students are assessed the non-refundable College Services Fee every semester they are enrolled at PAFA. This fee is a single, comprehensive amount that helps fund a number of PAFA’s services including:
- Properties and Models program, providing students with myriad options of objects and models for artwork
- Studio maintenance and up-keep of supplies
- Access to studio such as the Wood Shop and Foundry during monitored hours

**Student Life Fee**: all students are assessed the non-refundable Student Life Fee every semester they are enrolled at PAFA. This fee covers student activities.

**IT Services Fee** (Information Technology): all students are assessed the non-refundable IT Services Fee every semester they are enrolled at PAFA. This fee provides funds for state-of-the-art computer equipment to provide support for the students’ academic experiences, including e-mail access, books, other materials, and computer programs.

**Studio Damage Deposit**: this is a one-time fee for students who are eligible for, and elect to have studio space provided by PAFA. This fee is refundable if there are no damages after studio move-out.

**Additional Course Fees**: certain courses charge additional fees such as lab fees, printing fees, foundry fees, etc. The charge is assessed at the time of registration for that particular course, and is non-refundable. (examples include: Foundry Fee and Digital Lab Fee)

**CAN FEES BE WAIVED?**

No. Fees are not negotiable. Most fees are mandatory with the exception of health insurance.

**STUDENT HEALTH INSURANCE**

*(Please refer to PAFA’s Health & Wellness website for specific details)*

All students must have health insurance, either through PAFA or provide proof of their own coverage. Students may opt out of the Health Insurance Fee by completing a waiver; once the insurance provider approves the waiver, then your bill is credited. If students opt to enroll, then they will be billed once per academic year.
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WHAT ARE MY PAYMENT OPTIONS?

Check or Money Order: checks or money orders made in U.S. dollars payable to “Pennsylvania Academy of the Fine Arts” are accepted by mail or in-person. Postdated checks are not accepted. Checks returned by the bank as unpaid or “NSF” will accrue an additional returned check fee.

Mail payments to: Pennsylvania Academy of the Fine Arts  
128 North Broad Street  
Attn: Bursar’s Office  
Philadelphia, PA 19102

Credit/Debit Cards: PAFA does not accept credit or debit card payments in-person, by mail, fax, or over-the-phone for payment of tuition, housing, or fees. You can pay your bill with a credit or debit card via the Student Portal.

Electronic Funds Transfers (EFTs): aka “e-checks” are also accepted via the Student Portal. You will need your Student ID number as well as your banking information (account and routing numbers).

ARE PAYMENT PLANS AVAILABLE?

Yes! We offer payment plans through a company called FACTS. Please refer to the Student Financial Services section on PAFA’s website.

HOW WILL I RECEIVE MY LOAN REFUND?

You have the option to receive a physical check or an ACH (aka direct deposit). If you prefer ACH, please request the ACH Enrollment Form from Laura Warnecke via email to LWarnecke@pafa.org.

OTHER QUESTIONS? WHO TO CONTACT ABOUT:

Bill Payment.........................................................Amanda Bowman: Bursar@pafa.org
Loans, Grants, and/or Scholarships.................Ivette Valentin: finaid@pafa.edu
Housing .................................................................Pam Boersig: PBoersig@pafa.edu
Student Health Insurance .................................Juli Fomenko: JFomenko@pafa.edu